



Booking Agents: You must provide us with the client email address at the time the booking is confirmed so that contact can be made directly if needed prior to pick up.

Client Pick up Procedures

Transfers are available between 8.00 am – 4.00 pm, with pick-up briefings taking approximately 45 minutes to 1 hour. Our friendly staff will show you through your motorhome/campervan to ensure you know how everything works, and to answer any of your questions about its operation before you begin your holiday.

Pick-ups can be confirmed at any of the following locations:

Auckland Airport

*Once you have cleared Auckland customs with your luggage, please call **Eddie on +6421 705 893** or **+64 275 295 755** for your pick up instructions.*

Note: The team will be expecting a call and do not enter the airport terminal.

Christchurch Airport

Once you have cleared Christchurch customs with your luggage, please make your way outside through Terminal Door 2, and head to the far-right end of the terminal to Service Lane 2, where our team will be waiting with a white Mercedes Van.

Note: The team will not enter the airport terminal.

***Please call NZ freephone 0800 808 882** or **+64 275 295 755** for any assistance if needed.*

Wellington Airport

Note: The team will be expecting your call roughly 30 minutes after your flight has arrived at the gate and will not enter the airport terminal until they know you are ready.

Please call NZ freephone 0800 808 882** or **+64 275 295 755

Note: We may have other client bookings later in the day so please claim your luggage and call us immediately to avoid any delay.



Wellington Ferry Terminals

Courtesy transfers are available from the Wellington ferry terminals. The name of the ferry company (The Interislander or Bluebridge) and the time for pick-up should be confirmed as soon as it is known.

Auckland, Wellington or Christchurch Hotel/Motel transfers are available from any city hotel or motel.

There is a charge for this which we will advise once we have the details.

Note: -Inclusive Package – *City transfers are free of charge within 25kms of the depots.*

The name of the accommodation and the time for pick-up should be confirmed as soon as it is known.

Client Drop Off Procedures

All motorhome drop-offs are to be made prior by 4pm at the agreed location, and the vehicle must have a full fuel tank of diesel and an empty toilet/waste water tank, used dishes washed, rubbish removed.

Transfers are available following motorhome drop-off to any Airport, Ferry terminal or Hotel/Motel, and again the name of this should be confirmed as soon as it is known.

Drop-offs can be made at any of the following locations:

Auckland

Pacific Horizon is located at 164 Montgomerie Road, Mangere, Auckland (approximately 4 kms from Auckland Airport).

For any assistance call +64 21 705893

Wellington

Pacific Horizon is located at 25 Ulric Street, Plimmerton, Wellington (approximately 30 kms north of Wellington city, off State Highway 59).

For any assistance call 0800 808 882.

Christchurch

Pacific Horizon is located at 31a Sheffield Crescent, Christchurch (approximately 4kms from Christchurch Airport).

For any assistance call 0800 808 882.